Getting Started Kit – SECU's Low Cost Tax Preparation Program

Fee Schedule

Thank you for choosing SECU's Low-Cost Tax Preparation Service for your tax preparation needs. Each return prepared will be subject to a \$75 fee which will be due at the time of completion.* We will not be able to file your return, nor provide you a copy of your completed return, until you have reviewed it, signed it, and paid the fee.

If you later discover a change that needs to be made to your completed and filed return, the credit union can help you prepare an amendment for \$25. (The \$25 amendment fee will be waived if the needed change is a result of a credit union error.)

*Fee From Refund Program (See important note below for availability information.)

Eligible members can choose to have the \$75 fee deducted from their tax refund. See the Fee From Refund Consent form for eligibility requirements. This option is not available for prior year returns or amendments and is only available during tax season (January through the April filing deadline).

IMPORTANT NOTE: At the time this Getting Started Kit was released, the Fee From Refund Program was still in development; therefore, this option may NOT be available at this time. A branch employee can confirm whether you can choose this option when you drop off your return. If the Fee From Refund program is not yet functional when your return is prepared, full payment will be due at the time of completion as mentioned in the Fee Schedule section above.

Please bring the following items in order for SECU to complete your return:

Completed Eligibility Checklist and Intake Sheet included in this packet
Picture ID for taxpayer and spouse, if applicable.
Social Security cards for yourself and all individuals on your return (spouse and dependents).
Your complete 2016 tax return.
All income forms including W-2s, 1099s, and other documents.
Documentation of higher education expenses paid, including: statements from the school showing tuition and fees amounts billed and paid, 1098-T forms, and student loan interest.
Daycare expenses and daycare provider's name, address, and tax ID number.
Documentation to support itemized deductions if applicable – includes mortgage loan interest paid, charitable contributions, property taxes paid (home & auto) and medical expenses.
Financial statements or other documents to support retirement plan rollovers.
Healthcare tax documents, including Forms 1095-A, B, or C, Marketplace Exemption Letters, etc.

Tax Preparation Eligibility Questionnaire

Credit union membership is required for participation in our tax preparation service. Are you a member of SECU, LGFCU, or NCPAFCU?

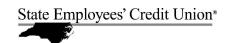
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□ V △ c	בפבבוע	CONTINUE	to the	checklist	halow.
1 1 CO —	ı ıcasc	COLLULIA	io iiic	CHECKIISE	DCIUW.

□ No − If you are *eligible to join* one of the credit unions listed, speak with an employee to join, and then complete the checklist below. If you are *not eligible to join* one of the credit unions listed, we will not be able to complete your return.

Did y	ou or your spouse (if filing jointly):	Yes	No
1	live or work outside of North Carolina during the tax year?		
2	have military income (including National Guard and Reserves income) reported on Form W-2?		
3	have a 1099-R with distribution code 5, A, E, or K?		
4	have rental income?		
5	have foreign income?		
6	sell stocks, bonds or mutual funds and do not know your basis?		
7	have tobacco allotments or timber sales?		
8	have non-cash charitable contributions over \$500?		
9	have direct farming income or income from the rental of farm land/property?		
10	sell any business or farm related property?		
11	have installment payments for property sold?		
12	sell any property involving barter agreements?		
13	have unreimbursed employee expenses for the personal use of a vehicle?		
14	have household employees that you paid \$1,000 or more?		
15	have any casualty losses not covered by insurance?		
16	have moving expenses you wish to deduct?		
17	have self-employment use of your home you wish to deduct?		
17	have eligible expenses for (and wish to claim) the adoption credit?		
19	have eligible expenses for (and wish to claim) the federal fuel tax credit?		
20	have a child who received \$1,000 – \$10,000 from interest and dividends and you wish you claim this income on your own return?		

Answering "yes" to any of questions 1-20 means that your return is outside the scope of our program and we will not be able to assist in the preparation of your return. If you feel comfortable preparing your own return online, the IRS has a Free File option available. Go to www.irs.gov and click the link for "Free File." If your income is below \$64,000, you may qualify for no cost do-it-yourself software. If your income is above \$64,000, you will have access to fillable forms to file your return.

NOTE: This is not an all-inclusive list of items that may make your return out of scope for our program. An SECU preparer will review your information to determine if any other items are present that will make this return out of the scope of our tax program.



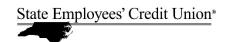
☐ Taxpayer(s) declined to complete form

SECU Emp #: ___

__ Initials: _

_Date: _

CONSENT TO DISCLOSE 2017 Tax Return Information



CONSENT TO USE 2017 Tax Return Information

Print member(s) name here:
This consent form authorizes State Employees' Credit Union ("we," "us," or "SECU"), as tax preparer, to use your tax return information under the conditions described below.
Federal law requires this consent form be provided to you. Unless authorized by law, we cannot use your tax return information for purposes other than the preparation and filing of your tax return without your consent.
You are not required to complete this form to engage our tax return preparation services. If we obtain your signature on this form by conditioning our tax return preparation services on your consent, your consent will no be valid. Your consent is valid for the amount of time that you specify. If you do not specify the duration or your consent, your consent is valid for one year from the date of signature.
As a convenience, we can let you know about SECU products we think would be of interest to you based on the information you provide us to prepare your 2017 tax return. To provide you this information, we will need to use your tax return information.
If you would like for SECU to use your tax return information to let you know about SECU products while we are preparing your return, please check the box below, sign and date your consent to the disclosure of your tax return information:
I hereby authorize SECU to use my tax return information to inform me of credit union products such as real estate, vehicle, credit card, and consumer loan products, and SECU financial advisory services, which include financial products and services relating to retirement investment, insurance, general financial condition, and trust and estate planning, such as individual retirement accounts, life insurance and mutual funds, that SECU determines may be of interest to me.
We will not use your tax return information for any other purpose in connection with this consent, except as required or permitted by law. By checking the box above and signing below, you authorize us to use your tax return information as described above.
Your signature: Date:
Spouse signature: Date: Date:
If you believe your tax return information has been disclosed or used improperly in a manner unauthorized by law or without your permission, you may contact the Treasury Inspector General for Tax Administration (TIGTA) by telephone at 1-800-366-4484, or by email at complaints@tigta.treas.gov.

SECU USE ONLY

□ Taxpayer(s) declined to complete form

SECU Emp #: _____ Date: _____

SECU Tax Preparation Services Intake Sheet

DEMOGRAPHIC INFORMATION

DLI	IUGRAPHIC I	INFOR							
			Information Abou	ut the Taxpayer	Inform	nation About	the Spou	ise (if applic	able)
SSN									
	Name , Middle Initial, La	st)							
Date	of Birth								
	ress e #, Street Name, C and Zip Code)	ty,							
Day	time Phone #								
Best	Time to Call		□ 8:30 – 11:30 AM	☐ 11:30 AM – 2 :30 PM	□ 8:30 – 1			1:30 AM – 2 :3	30 PM
	ail Address (Th		□ 2:30 – 5:30 PM	☐ Any time	□ 2:30 – 5	:30 PM	<i>⊢ F</i>	Any time	
Job	•	,							
US (Citizen?		□ Yes	□ No		□ Ye	es 🗆	l No	
Full	Time Student?	>	☐ Yes	□ No		□ Ye	es 🗆	l No	
Tota	Illy/perm disab	led?	□ Yes	□ No		□ Ye	es 🗆	l No	
Lega	ally blind?		□ Yes	□ No		□ Ye	es 🗆	l No	
	ou have any t		□ Yes	□ No		□ Ye	es 🗆	l No	
of account at a foreign (non-US) financial institution?		sign	Answer yes if you have an ii authority (i.e. POA) on someon			r yes if you hav i.e. POA) on so			
Can anyone else claim you as a dependent?			□ Yes □ No	o □ Unsure		∃ Yes	□ No	□ Unsure)
Arm	eran of the US ed Forces?		□ Yes □ No	□ Prefer Not to Answer	□ Yes	□ No	□ Pr	efer Not to	Answer
	tification be completed b	niz	Type and #:		Type and	d #:			
	CU employee)	<i>,</i> y	Issue Date:	Exp. Date:	Issue Da	te:	Exp.	. Date:	
MAF	RITAL STATU	S – As	s of December 31, 2017, w	ere you:					
	Unmarried	(Inclu	uding registered domestic	partnerships, civil unions,	or other fo	rmal relatior	nships und	der state lav	v)
		Did y	ou get married in 2017?				□ Y	es	□ No
	Did you live with your spouse any time during calendar year 2017?				□ Y	es	□ No		
	Married Did you live with your spouse any time between 7/1/17 and 12/31/17?						□ Y		□ No
			u intend to file a separate return from your spouse, mark the box to the right and enter his/her name SSN in the "Information About the Spouse" section above.					ame	
			of separate maintenance	<u> </u>					"
	Legally	Was	s agreement signed by a judge in a court of law?					□ No	
	Separated		ur agreement was NOT signed by a judge and you intend to file a separate return from your spouse, the box to the right and enter his/her name and SSN in the "Info About the Spouse" section above."						
	Divorced	Date	of final divorce decree:						
	Widowed	Year	of spouse's death:						
MIC	CELL ANEQUE	S DEN	MOGRAPHIC QUESTIONS	•	I	Тахра	ver	Spo	IISA
			an IP PIN as a result of Ide		le letter \	□ Yes	□ No	•	□ No
			ax to go to the Presidentia		,			□ Yes	
	our tax or refund will NOT change based on your answer.)								

□ Yes

□ No

□ Yes

 \square No

Do you expect the income on your tax return to continue at the level reported?

IF YOU DO NOT HAVE ANY POTENTIAL DEPENDENTS, YOU CAN SKIP THIS ENTIRE PAGE

DEPENDENT INFORMATION – Complete this page if you wish to claim any household members as dependents on your return. Include anyone who lived with you at any time during the year, as well as anyone you supported who did not live with you.

Dependent Name	Dependent 1:		Dependent 2:		Dependent 3:		Dependent 4:	
Date of Birth								
Social Security Number								
Number of Months this person lived in your home during the year								
This person's relationship to you (son, daughter, grandchild, niece/nephew, etc.)								
If this person is your adopted or foster child, was he/she placed in your home by a legal adoption process or placement agency?	☐ Not an a foster child ☐ Yes	adopted or ☐ No	☐ Not an adopted or foster child ☐ Yes ☐ No		☐ Not an adopted or foster child ☐ Yes ☐ No		☐ Not an a foster child ☐ Yes	dopted or ☐ No
If this person lived with you for less than 6 months (183 days), do you have appropriate documentation (Form 8332, or a divorce decree, separation agreement or custody arrangement) from the custodial parent that supports your eligibility to claim this dependent?	☐ N/A ☐ Yes ☐ No ☐ Unsure		☐ N/A ☐ Yes ☐ No ☐ Unsure		☐ N/A ☐ Yes ☐ No ☐ Unsure		□ N/A □ Yes □ No □ Unsure	
Is this person a resident of the US, Canada, or Mexico?	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
Is this person Single or Married?	☐ Single	☐ Married	☐ Single	☐ Married	☐ Single	☐ Married	☐ Single	☐ Married
Is this person a Full-time student?	□ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
Is this person Totally/Permanently Disabled?	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
Did this person have less than \$4,050 of income?	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
Did this person provide more than half of his/her own support (living expenses for food, transportation, clothing, shelter, etc.)?	□ Yes	□ No	□ Yes	□ No	☐ Yes	□ No	□ Yes	□ No
Did you (or your spouse, if filing jointly) provide more than half of this person's support (living expenses for food, transportation, clothing shelter, etc.)?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Did you (or your spouse, if filing jointly) pay more than half the cost of maintaining a home for this person? (i.e. mortgage, rent, utilities, etc.) Do NOT count expenses paid using child support, government assistance, or other 3 rd party.	□ Yes	□ No	☐ Yes	□ No	☐ Yes	□No	□ Yes	□No
Is this person required to file a tax return? If yes, enter their Adjusted Gross Income.	□ Yes \$	□ No	□ Yes \$	□ No	□ Yes	□ No	□ Yes \$	□ No
DEDENDENTS WITH DADENTS OTHER TO		AND VOLU		T (IE MADE				

DEPENDENTS WITH PARENTS OTHER THAN YOU AND YOUR SPOUSE (IF MARRIED)

Did any of the dependents listed above have a living parent other than you (or your spouse, if married)?

NO – Skip to the next page YES – Please continue.

Was the dependent either of the following: *Under the age of 19 at the end of the year* **OR** *a full-time student under the age of 24 at the end of the year* **OR** *totally and permanently disabled?*

NO – Skip to the next page YES – Complete the questions below.

How many days or months during the year did the dependent live with his/her other parent?	Dependent 1: Dependent 2:		Dependent 3:		Dependent 4:			
Do you have an agreement with the dependent's other parent allowing them to claim the dependent this year?	□ Yes	□ No	□ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No

ADDITIONAL HOUSEHOLD MEMBERS – List the name and relationship of anyone else that lived with you in your home for more than ½ of the year (do not include persons, if any, listed on the dependent page):						
INCO	ME					
	of Income	Yes	No	Unsure	# of Forms	
1	Wages or Salary? (Form W-2)					
2	Tip Income					
3	Scholarships					
4	Interest/Dividends from checking/savings accounts, bonds, CDs, brokerage (Forms 1099-INT, 1099-DIV)					
5	Refund of state/local income taxes (Form 1099-G)					
6	Alimony income or separate maintenance payments					
7	Self-employment Income					
7a	Expenses related to self-employment income or any other income you received					
8	Cash/check payments for any work performed not reported on Forms W-2					
9	Income (or loss) from the sale of stocks, bonds or real estate (Forms 1099-S, 1099-B)					
10	File a federal return last year containing a "capital loss carryover" on Form 1040 Sch D?					
11	Disability income – such as payments from insurance or worker's comp (Forms 1099-R, W-2)					
12	Payments from Pensions, Annuities, and/or IRAs (Form 1099-R)					
13	Unemployment Compensation (Form 1099-G)					
14	Social Security or Railroad Retirement Benefits (Forms SSA-1099, RRB-1099)					
15	Other Income (gambling, lottery, prizes, awards, jury duty, Sch K-1, royalties, foreign income, etc.) – Specify:					
16	Have debt from a mortgage or credit card cancelled/forgiven by a commercial lender? (Forms 1099-C, 1099-A)					
ADJU	JSTMENTS					
Туре	of Expense		Yes	No	Unsure	
1	Alimony or separate maintenance payments made by you or your spouse If yes, recipient's SSN:					
	Contributions to a retirement account:					
	☐ Traditional IRA – Indicate amount(s): Taxpayer-\$ Spouse-\$					
2	□ Roth IRA – Indicate amount(s): Taxpayer-\$ Spouse-\$					
	□ 401K/403B/457/pension					
	☐ Other (SEP IRA, SIMPLE IRA, etc.) – Indicate type (if known):					
3	For supplies used as an eligible educator (teacher, teacher's aide, counselor, etc.)					
4	Student Loan Interest payments					
5	Have a Health Savings Account? (Forms 5498-SA, 1099-SA, W-2 with code W box	<u>, </u>				
5a	If you answered yes to question 5, which type of high deductible health plan covera	age do				
5b	you have? ☐ Single ☐ Family (covers more than 1 person) If you answered yes to question 5 and you took distributions during the year from y HSA, were all of the funds used for qualified medical expenses?	our				
	If no, indicate the amount NOT used for qualified expenses - \$				П	

DEDUCTIONS

You are not required to prov	vide us with a copy of your	receipts or other docume	entation of these deductions,	however you MUST I	nave documentation to
provide to the IRS if asked.	Check "no" if you had one	of the items listed below	but would not be able to pro	vide proof to the IRS i	f requested.

	are not required to provide us with a copy of your receipts or other dide to the IRS if asked. Check "no" if you had one of the items listed l						
Last	t year, did you (or your spouse) pay any of the following:		Yes: Indicate am you are submitt that has the	ing docu	mentation	No	
A Harrist and I was been been been a second of			Amount		oc Attached		
1 Unreimbursed employee business expenses (uniforms, licenses, etc.) \$							
2	Medical expenses (including after-tax health insurance pr	remiums)	\$				
3	Home mortgage interest (Form 1098)		\$				
4	Real estate taxes for your home (Form 1098)		\$				
5	Personal property taxes for your vehicle?		\$				
6	Charitable contributions – Cash		\$				
7	Charitable contributions – Non-cash (\$500 limit to be with our tax-prep program)	nin the scope of	\$				
CRE	EDITS					l	
	you or your spouse have			Yes	No	Unsure	
1	Child or dependent care expenses (such as daycare)						
2	Energy-efficient home items (such as windows, furnace,	insulation, etc.) ins	talled (or did				
3	you purchase any of these items)? College/post-secondary education expenses for you, you	ur spouse, or dopor	ndonte (Form				
	1098-T)		idenis (Foiiii				
4	Any of the following credits disallowed in a prior tax year If yes, mark the boxes for disallowed credits:	7					
	☐ Earned Income Credit ☐ Child Tax Credit/Additional Child Tax	Credit ☐ American	Opportunity Credit				
MIS	CELLANEOUS TAX ITEMS						
	you (or your spouse)			Yes	No	Unsure	
1	Buy, sell or have a foreclosure on your home last year?	(Form 1099-A)					
2	Live in an area that was affected by a natural disaster last year?						
3 Make estimated tax payments or apply last year's refund to this year's tax?							
4 Receive the First Time Homebuyer's Credit in 2008?							
NC	SPECIFIC TAX ITEMS						
1	Did you or your spouse purchase products from outside				□ No	□ Unsure	
2	In which NC county (or counties) did you reside during 2	2017?					
3	If you would like to contribute a portion of your NC refunding an amount WILL CHANGE your NC refund.	This election CANN	OT be revoked or	nce your i	eturn is sub	mitted.	
	□ Nongame & Endangered Wildlife Fund-\$ □ Edu	cation Endowment Fi	ınd-\$ ⊔	Breast Ca	ancer Fund-\$	<u> </u>	
	FUND						
	ou are due a <i>refund</i> on your return, would you like:			A			
	bay the \$75 return prep fee from your refund?* \Box Yes \Box N "Fee from Refund" Consent form for Eligibility Requirements. Funds MU	JST be deposited to a cr	edit union share accou				
		Deposit Account Ir		a+ #·			
acco		#:Account: Check					
		lary Direct Deposi					
numb	per info to the right. This option is not available if you Type of	#: Check					
participate in "Fee From Refund".) To purchase US Savings Bonds? Yes No							
BALANCE DUE							
If you have a balance due, would you like to make a payment directly from your bank account? ☐ Yes ☐ No							
	es, complete the debit account number info: Routing #:						
	ount Type: ☐ Checking ☐ Savings (non-credit union acc	- ,					
^*Do	**Do NOT choose Savings or Money Market if paying from a credit union account. Funds can NOT be directly debited from these.						

AFFORDABLE CARE ACT

~! ! ·	ALL ONDABLE CARE ACT						
		Yes	No	Unsure			
1	Did everyone on this return (you, your spouse, and all dependents) have health insurance for the ENTIRE YEAR in 2017?						
2	Did you receive either of these forms? (If yes, please provide) □ Form 1095-B □ Form 1095-C						
3	Did you have coverage through the Marketplace? (If yes, you must provide Form 1095-A)						
3a	If you answered "yes" to question 3, is everyone listed on your Form 1095-A being claimed on this tax return?						

If you answered "YES" to question 1 immediately above, skip to the TAXPAYER SIGNATURES section below. If "NO", continue.

ii NO , continue.									
		Yes	No	Unsure					
4	Did you have an exemption granted by the Marketplace?								
5	You indicated that not everyone in your household had health insurance for all of 2017. During the months of the year they did not have coverage, could the person have been covered by an employer health plan (your or your spouse's)?								
5a	If you answered "yes" to question 5, mark the boxes of the individuals who could have been covered under an employer health plan:								
	□ Taxpayer □ Spouse □ Dependent 1 □ Dependent 2 □ Dependent 3 □ Dependent 4								
5b	If you answered "yes" to question 5, indicate the monthly premium for the available plan(s) below. (Skip 5b if you cannot or do not wish to provide the premiums, but in this case, we will assume you are not eligible for an affordability exemption.)								
อม	Employee-Only Premium (taxpayer's plan): \$ Employee-Only Premium (spouse's plan): \$								
	Family Premium (if more than one plan was available, indicate the least expensive family plan premium): \$								
	So that we may determine if you are eligible for an exemption, indicate if anyone in the household falls into one of the following categories:								
	☐ Went no more than 2 consecutive months without coverage during the year								
	□ born, adopted, or died during the tax year								
6	☐ US citizen/legal resident who spent at least 330 full days outside the US during the year								
	□ not lawfully present in the US (and not a US citizen or US national)								
	□ member of a federally recognized Indian Tribe, Alaska native, or otherwise eligible for services through an Indian health care provider or the Indian Health Service								
	□ incarcerated								
	□ eligible for Health Coverage Tax Credit (rare)								

Complete the chart below for each person on the return:

- Check the box for each month where the person on the return was **NOT** covered by a health insurance plan, Medicare, or Medicaid. If the person did **NOT** have coverage for any months, you can check "no coverage at all".
- If any person had coverage for the entire year, please check "Full Year Coverage".

	Full Year coverage	No coverage at all	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
TAXPAYER														
SPOUSE														
DEP 1														
DEP 2														
DEP 3														
DEP 4														

TAXPAYER SIGNATURES

By signing and dating below, I certify that I personally completed this form and/or I have reviewed entries I did not personally make. To the best of my knowledge, all entries on this form are true, correct, and complete. I have received, reviewed and agree to the SECU Low-Cost Tax Preparation Program Terms and Conditions.

Taxpayer	Date	Spouse	Date

SECU Low-Cost Tax Preparation Program Fee From Refund Option

(Review and complete this form only if you wish to pay the \$75 fee from your refund, if eligible)

State Employees' Credit Union ("we," "us," or "SECU") offers eligible participants ("you") in our Low-Cost Tax Preparation Program (the "Program") the option to have the fee we charge to prepare your 2017 tax year federal and North Carolina income tax returns deducted from your credit union account after you receive your 2017 federal refund, subject to the terms and conditions described below.

Eligibility. You are eligible to participate in the Fee From Refund Option only if (i) you utilize the Program, (ii) based on the prepared return for your 2017 federal income taxes, you are expected to receive a federal tax refund of \$75.00 or more, (iii) we can electronically file the return, and (iv) you elect to have your 2017 federal tax refund directly deposited into a share savings account at SECU, Local Government Federal Credit Union ("LGFCU"), or North Carolina Press Association Federal Credit Union ("NCPAFCU") (the "Account").

<u>Fees Covered</u>. The Fee From Refund Option applies only to the fee we charge under the Program to prepare your 2017 tax year federal and North Carolina income tax returns (the "Fee"). Fees for any amendments or prior year tax returns we may prepare are not eligible for payment using the Fee From Refund Option.

<u>Deduction</u>. If you are eligible and elect to participate in the Fee From Refund Option, we will attempt to debit the Fee from the Account when the Account receives a ACH refund from the U.S. Treasury based on transaction identifiers determined by us.

<u>Responsibility</u>. If we are unable to debit the Fee for any reason, including if the Account does not receive the refund by July 16, 2018, you are still responsible for paying the Fee without demand and you give us permission to debit any of your SECU, LGFCU or NCPAFCU deposit or share accounts at any time, on one or more occasions, as needed to recover the Fee, without liability to you.

<u>Terms and Conditions</u>. Your participation in the Program, including this Fee From Refund Option, remains subject to the Program Terms and Conditions.

I certify that I meet the eligibility criteria above and hereby elect to utilize the Fee From Refund Option.

Your signature:		 Date: _	
Spouse signature:		Date:	
1 0	(if married and filing jointly)	_	

Terms and Conditions

These terms and conditions (these "Terms") govern the tax preparation services State Employees' Credit Union ("us," "we," or "SECU") provide you under SECU's Low-Cost Tax Preparation Program (the "Program").

- 1. <u>Services</u>. We will prepare your current federal and North Carolina income tax returns, and any prior year tax return(s) we agree to prepare, using information you submit to us. Except to the extent expressly required by applicable tax law, we will not audit or otherwise verify the information you provide us, nor will we be responsible for expressing an opinion concerning the accuracy of such information. After you approve the return, we will electronically file the return unless (i) you request that the return be filed by mail, or (ii) we try but are unable to electronically file the return. If we do not electronically file the return, we will provide you the completed return to timely mail to the appropriate taxing authority.
- 2. <u>Limited Scope</u>. The Program is limited to preparing individual income tax returns for SECU, Local Government Federal Credit Union ("LGFCU") or North Carolina Press Association Federal Credit Union ("NCPAFCU") members whose tax return items satisfy our eligibility guidelines. We disclaim any obligation to provide tax advice or advisory services, though we may, in our discretion, make you aware of tax information we recognize as relevant to your situation. We reserve the right to (i) amend our eligibility guidelines at any time, and (ii) refuse to provide services under the Program if we determine that the preparation of a return is inconsistent with the Program or otherwise not in our best interests.
- 3. Fee. You agree to pay us: (i) a \$75.00 fee for preparing your current federal and North Carolina tax returns, (ii) a \$25.00 fee for each amendment we prepare to your federal and North Carolina tax returns that we originally prepared, unless covered by the accuracy promise described below in Section 4, and (iii) if we agree to prepare your prior year(s) federal and North Carolina tax returns, a fee of \$75.00 for each year for which we prepare the returns (each, a "Fee"). Payment is due on or before we electronically file your return or deliver the return to you to file by mail. We will not electronically file your return or provide a mailable copy without full payment of the Fee unless SECU offers and you are eligible for and elect to participate in the Fee From Refund Option for the Fee.
- 4. <u>Accuracy Promise</u>. If we make an error in preparing your federal or North Carolina return that results in the Internal Revenue Service ("IRS") or the North Carolina Department of Revenue ("NCDOR") assessing a penalty or interest based on your federal or North Carolina return that we prepare, we will reimburse you for any resulting penalty or interest you pay the IRS or the NCDOR directly caused by our error. Under no circumstances will we pay any additional taxes due as a result of an error. Any additional taxes due will be your sole responsibility. We will pay for penalties and interest as described in this Section only if (i) the penalty or interest is not attributable to your failure to abide by these Terms (including, but not limited to, Section 5) or an improper or

- unsupportable deduction, credit or other tax position you take, (ii) you notify us within 60 days after you receive notice from the applicable taxing authority regarding any potential interest or penalty (the "Notice") and you provide us with the Notice and any information we reasonably request, (iii) you take any action we reasonably request in order to limit further penalties and interest from accruing, such as filing an amended return, and (iv) you were not aware of the error when you filed your return. THIS SECTION STATES OUR ENTIRE OBLIGATION AND LIABILITY, AND YOUR SOLE AND EXCLUSIVE REMEDY, FOR ANY ERRORS IN YOUR RETURN CAUSED BY US.
- 5. Your Responsibilities. You agree to provide us complete, accurate and timely information necessary to prepare your tax return. You promise that all the information you submit to us to prepare your tax return is true, accurate and complete and includes all income, deductions and other information necessary to correctly prepare your tax return. If you become aware that any information you provided us is incorrect or incomplete in any respect, you must immediately notify us in writing. You are ultimately responsible for the accuracy of your tax return.
- 6. <u>Records Retention</u>. You are responsible for maintaining the records necessary to support any claimed income, deductions, credits and other information relating to your tax return.
- 7. <u>LIMITATION OF LIABILITY</u>. WE WILL NOT BE LIABLE TO YOU FOR ANY CONSEQUENTIAL, SPECIAL, INDIRECT, INCIDENTAL, OR PUNITIVE DAMAGES, REGARDLESS OF WHETHER YOU INFORMED US OF THE POSSIBILITY OF SUCH DAMAGES. CONSEQUENTIAL DAMAGES INCLUDE, FOR EXAMPLE, LOST PROFITS, LOST REVENUES, AND LOST BUSINESS OPPORTUNITIES. IN NO EVENT SHALL OUR CUMULATIVE LIABILITY EXCEED \$10,000.00.
- 8. <u>Miscellaneous</u>. These Terms, and your and our rights under these Terms, shall be governed and interpreted in accordance with North Carolina law. The exclusive venue for any dispute relating to these Terms shall lie in Wake County, North Carolina. These Terms constitute our entire agreement with you regarding our responsibilities under the Program and supersede any other agreements. Any amendment to these Terms must be in writing and signed by the party charged. We may delay or waive the enforcement of any of our rights under these Terms without losing that right or any other. A determination that any part of these Terms is invalid or unenforceable will not affect the remainder of these Terms. You may not assign these Terms.