

LGFCU Convenience Services

Money management on mobile,
online or on the go



LGFCU[®]
LOCAL GOVERNMENT
FEDERAL CREDIT UNION



Your Local Government Federal Credit Union offers a range of convenient tools that make your life easier. We know that simple things — like online account resources, helpful in-branch convenience services and 24/7 phone access — save you time, money and effort. After all, our mission is to improve your life!

Online services

LGFCU Mobile App

lgfcu.org/lgfcu-mobile-app

The LGFCU Mobile App is exclusive to LGFCU members, and free to download and use. With the mobile* app, you can:

- ▶ Deposit checks using your smartphone's mobile camera
- ▶ View account balances and transaction details
- ▶ Transfer money
- ▶ Pay bills
- ▶ Find a branch
- ▶ Communicate with LGFCU 24/7

Your app sign-in is secure via a unique password or through your phone's biometric authentication using fingerprint or facial recognition.

Member Connect

lgfcu.org/memberconnect

LGFCU offers online and mobile* account access through Member Connect, which provides many in-branch services without having to leave your home. With Member Connect, you can:

- ▶ Apply for a mortgage or personal loan.
- ▶ Request a new savings account or credit card, or pay bills.

And that's just the beginning. Member Connect simplifies your life with "anytime, anywhere" account, services and information access.

BillPay

lgfcu.org/billpay

BillPay means no more standing in line and no more searching for a stamp. Pay down debt, improve your credit and spend more time focusing on things that matter to you.

E-statements

lgfcu.org/estatemnts

Online E-statements provide all the same information that paper statements do, but without the clutter. They're a safe, convenient and organized way to keep track of your accounts.

* Message and data rates may apply.

Direct Deposit

lgfcu.org/directdeposit

Save yourself a trip to the branch and ensure your income goes directly to your Checking or Share Account quickly and easily.

Funds Transfer

lgfcu.org/fundstransfer

Funds Transfer allows you to automatically move funds online from one LGFCU account to another. You can make recurring transfers for any specific time frame, number of occurrences or dollar amounts into your Share, Money Market Share or Checking Accounts. You may also use Funds Transfer to make loan payments when Payroll Deduction is not available.

Mobile payments

lgfcu.org/mobilepay

Add your LGFCU debit and credit cards to Apple Pay®, Samsung Pay® or Google Pay™ for fast and secure payments using your mobile* device.

Alerts or text messaging

lgfcu.org/alerts

Set up two-way messaging* and alerts for specific account milestones, such as low balance, deposit, insufficient funds, overdraft and withdrawal transactions.

Web services

We're here to help you achieve your financial goals. You can use the many resources on our website (lgfcu.org) to help you save, budget, plan and even spend wisely.

Calculators

lgfcu.org/calculators

Our online calculators help you figure out how much house you can afford, what your auto payments would be or how long it will take to pay off a credit card.

Rates

lgfcu.org/rates

Get the most up-to-date information on loan and account rates.

Locations

lgfcu.org/locations

Find and get directions to a branch or a CashPoints® ATM near you.

In-person services

Anytime you visit a branch, you'll get the same friendly, convenient service you've come to expect from LGFCU and its shared branch partner, State Employees' Credit Union (SECU).

CashPoints® ATMs

Enjoy access 24 hours a day at over 250 branches and more than 1,000 CashPoints® ATMs across North Carolina. Use your LGFCU debit card to withdraw cash, make deposits, transfer funds, verify balances, and make payments to loan and credit card accounts.

Branch services

Visit any of the more than 250 branches statewide. In addition to typical branch activities, you can expect the following convenient and helpful services:

- ▶ Notary public
- ▶ Coin sorter
- ▶ Wire transfer
- ▶ Cashier's checks (complimentary for LGFCU members for sums over \$500)
- ▶ Foreign currency exchange
- ▶ Savings bond redemptions
- ▶ Safe deposit boxes

Phone services

The help you need is just a phone call away.
Call us anytime.

24/7 Member Services

888.732.8562* (toll free) or
919.857.2150 (Raleigh area)

Nearly anything you can do in a branch also can be handled 24 hours a day, 7 days a week. Credit Union representatives can answer your questions when it's convenient for you to call us.

24-Hour Voice Response Service

800.328.4543 (toll free) or
919.839.5428 (Raleigh area)

Perform balance inquiries, review checking account activity, transfer funds between accounts and verify recent deposits and withdrawals using our automated system.



NMLS #1079297

Federally insured by NCUA

* Calls may be recorded.



We are here

While LGFCU and SECU are two separate credit unions, we've partnered so LGFCU members enjoy full service at over 250 SECU branches and more than 1,000 CashPoints® ATMs.

Anytime. Anyplace.

The LGFCU Mobile App and Member Connect offer many in-branch services from the comfort of your home, office, or wherever you are.

Learn more at lgfcu.org.



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lgfcu.org/locations



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