

# “We’d Like To Know”

Please take a few moments to complete this questionnaire, then fold, tape and return it to the address printed on the reverse side. Local Government Federal Credit Union is interested in the quality of service provided to you as well as any suggestions on how we can better serve our members.

	Strongly Agree	Agree	Somewhat Agree	Disagree	Strongly Disagree
The session was conducted in a professional and confidential manner.					
The counselor provided options for me to improve my situation.					
The counselor had an understanding of my needs and goals.					
This program has been a beneficial experience.					
I would recommend this service to other members.					

What areas of service did you find to be most helpful? \_\_\_\_\_

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What areas of service do we need to improve upon? \_\_\_\_\_

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What other comments, suggestions, or changes would you offer to make our service more effective?

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Fold, seal and mail. Thank you!